## **EAST Search History**

Ref#	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S93	22	(internet or packet- switch\$5 or (packet near switch\$6) or (data near network)) near6 (telephone or phone or device or terminal) near3 local near3 gateway and (telephone or phone or terminal or device) near3 remot\$6 near3 gateway	US-PGPUB; USPAT	OR	ON	2009/06/05 15:38
\$95	21	(call or contact or service) near2 center and remot\$5 near2 (agent or operator or representative) and (pstn or circuit-switch \$5) and gateway and remot\$5 near2 (agent or operator or representative) with (pstn or circuit-switch \$5) and conver\$8	US-PGPUB; USPAT	OR	ON	2009/06/05 15:46
S96	5	(call or contact or service) near2 center and remots 5 near2 (agent or operator or representative) and (pst no circuit-switch \$5) and gateway and remot\$5 near2 (agent or operator or representative) with (pstn or circuit-switch \$5) and conver\$8 and second near2 (channel or link or path)	US-PGPUB; USPAT	OR	ON	2009/06/05 15:53

598	13	(pstn or circuit-switch \$5 or (circuit near switch\$5)) near4 second near2 (channel or path or link) and call near center	US-PGPUB; USPAT	OR	ON	2009/06/05 15:55
S99	3	(call or contact or service) near2 center and remota's near2 (agent or operator or representative) and (pstn or circuit-switch \$5) and gateway and remot\$5 near2 (agent or operator or representative) with (pstn or circuit-switch \$5) and conver\$8 and bi-direct\$6	US-PCPUB; USPAT	OR	ON	2009/06/05
S100	29	remot\$6 near2 agent same (bidirection\$6 or bi-direction\$6)	US-PGPUB; USPAT	OR	ON	2009/06/05 16:08
S103	87	(bidirection\$6 or bi- direction\$6) and (acd or (call near center)) and remot\$5 near2 (operator or agent or representative) and (pstn or circuit-switch \$5 or (circuit near switch\$5)) and (internet or packet- switch\$5 or (packet near switch\$5) or (data near network))	US-PGPUB; USPAT	OR	ON	2009/06/05
S106	67	(bidirection\$6 or bi- direction\$6) and (acd or (call near center)) and remot\$5 near2 (operator or agent or representative) and (pstn or circuit-switch \$5 or (circuit near switch\$5)) and (internet or packet-switch\$5 or (packet near switch\$5) or (data near network)) and gateway and	US-PGPUB; USPAT	OR	ON	2009/06/05

		conver\$7 and local\$6	<u></u>			
S107	2	(bidirection\$6 or bidirection\$6) and (acd or (call near center)) and remot\$5 near? (operator or agent or representative) and (pstn or circuit-switch\$5 or (circuit near switch\$5)) and (internet or packet-switch\$5 or (packet near switch\$5) or (data near network)) and gateway and conver\$7 and (agent or operator or representative or telephone or phone or device or terminal) near3 local\$5 near3 (gateway or internet or packet-switch\$5 or (packet near switch\$5) or (data near network))	US-PGPUB; USPAT	OR	ON	2009/06/05
S111	6	conver\$7 near4 ((circuit near switch \$6) or circuit-switch \$5) near voice near data near5 ((packet near switch\$5) or packet-switch\$5) or packet-switch\$5) or packet-switch\$6 and remot\$6 and gateway	US-PGPUB; USPAT	OR	ON	2009/06/05 16:54
S112	63	bi-direction\$7 and remot\$5 near2 (agent or operator or representative) and (acd or (call near center)) and gateway and conver\$9	US-PGPUB; USPAT	OR	ON	2009/06/06 10:05
S113	19	bi-direction\$7 near5 (agent or operator or representative) near5 (customer or subscriber or party or user) and remot\$6	US-PGPUB; USPAT	OR	NON	2009/06/06

S114	9	bi-direction\$7 near5 (agent or operator or representative) near5 (customer or subscriber or party or user) and remot\$6 and gateway	US-PGPUB; USPAT	OR	ON	2009/06/06
S115	13	bi-direction\$7 near5 (agent or operator or representative) near5 (customer or subscriber or party or user) and remot\$6 and conver\$7	US-PGPUB; USPAT	OR	ON	2009/06/06 10:32
S116	7	(bidirection\$7 or bidirection\$7) near5 (agent or operator or representative) near5 (customer or user) and (external\$6 or remot\$6) and conver\$7 and bidirection\$7 and (pstn or circuit-switch\$6 or (circuit near switch \$6)) and (internet or packet-switch\$6 or (packet near switch \$6) or (data near unit of (local \$6) or (data near uni	US-POPUB; USPAT	OR	ON	2009/06/06
S117	4	(bidirection\$7 or bidirection\$7) near5 (agent or operator or representative) near5 (customer or subscriber or party or user) and (external\$6 or remot\$6) and conver\$7 and bidirection\$7 and pidirection\$7 and (pstn or circuit near switch\$6) and (internet or packet-switch\$6 or (packet near switch\$6) or (data near2 network)) and (local \$6 or internal\$6) and	US-PGPUB; USPAT	OR	ON	2009/06/06

		analog and digital				
S118	4		US-PGPUB; USPAT	OR	ON	2009/06/06 13:45
S119	22	michael near2 oldham. in.	US-PGPUB; USPAT	OR	ON	2009/06/06 13:46

6/6/09 1:49:29 PM C:\ Documents and Settings\ tknowlin\ My Documents\ EAST\ Workspaces\ oldham.wsp